



**Ms. Cunningham Cunningham, R.N.**

Panelist at PQC Summit on Cost and Quality:

*Confronting the Chronic Care Challenge*

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Ms. Cunningham graduated from Agnes Karll School of Nursing in Frankfurt, Germany in 1972. She has worked for Group Health since 1983. As a discharge planner she became aware of high readmission rates for patients with heart failure and with several colleagues began a pilot project emphasizing patient education and symptom recognition. Soon after Group Health began a broader initiative and Ms. Cunningham joined that program as a CHF Case Manager, a position she has held for the last 9 years.

Ms. Cunningham is a member of the American Association of Heart Failure Nurses, and holds a certification by the Commission for Case Management Certification (CCMC). She has extensive knowledge of the German health care system and exploring differences between national systems is of great interest of hers.